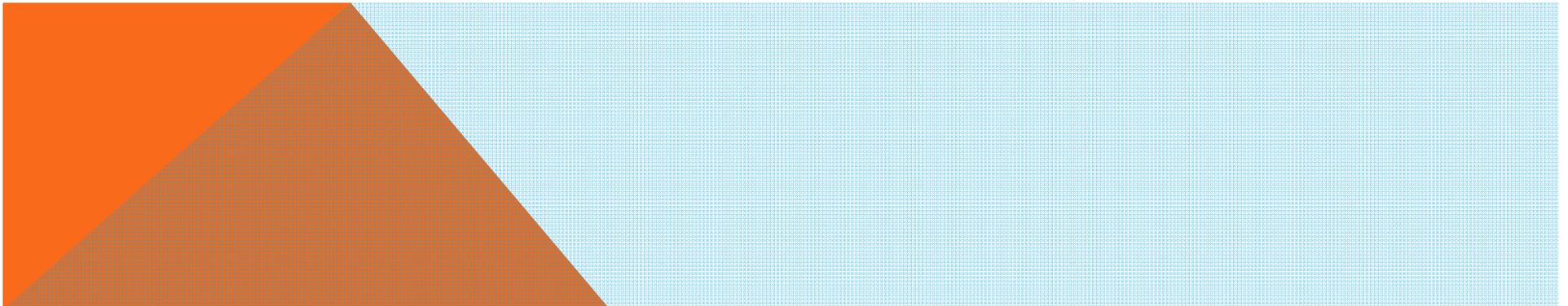


ORIENTATION WINGATE AT ULSTER

CTI DC BOCES
STUDENT ORIENTATION

MISSION STATEMENT

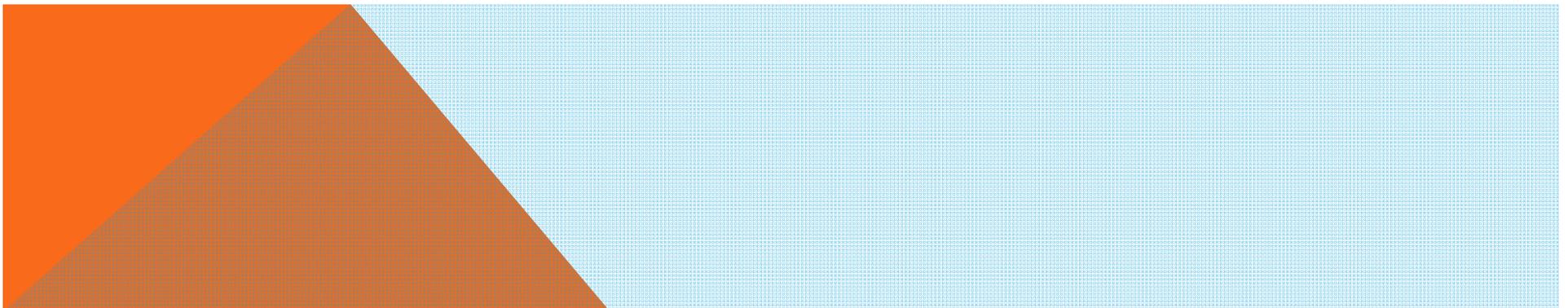
Wingate is dedicated to the belief that everyone deserves a life of grace and dignity, regardless of age or physical condition. We do not intend to replace home rather, we strive to bridge the gap between home and inpatient hospital care, fulfilling a very special and necessary role. We adhere to this philosophy by providing a sensitive, supportive environment for a short term rehabilitative, recuperative and long term skilled nursing care.



WINGATE AT ULSTER ORIENTATION

CTI STUDENT OBJECTIVES

1. Abuse, Mistreatment and Neglect Prevention
2. Resident Rights
3. Do Not Resuscitate/ Health Care Proxy
4. Sentinel Events
5. Fire Safety/MSDS
6. Infection Control
7. Body Mechanics/Safe Resident transfers



PREVENTION OF ABUSE, MISTREATMENT & NEGLECT: TYPES

Physical Abuse

Verbal Abuse

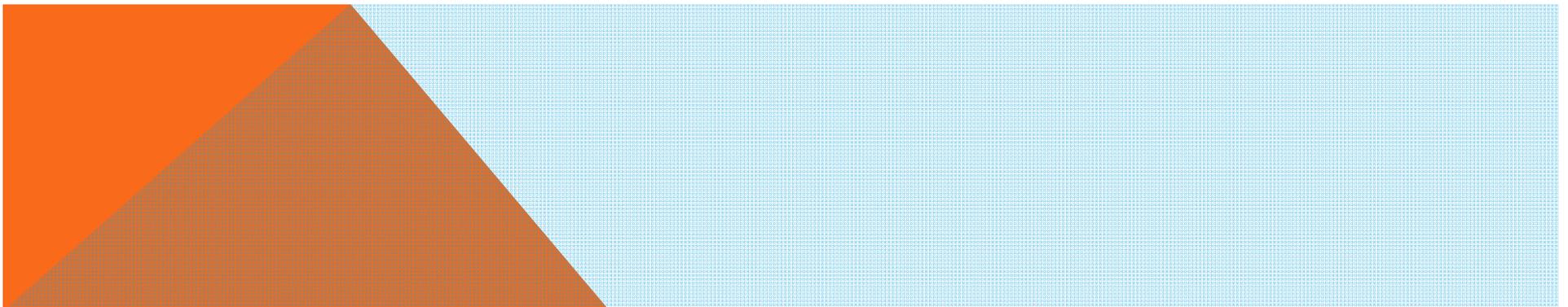
Sexual Abuse

Mental Abuse

Neglect

Misappropriation of
Resident Property

Voluntary
confinement/seclusion

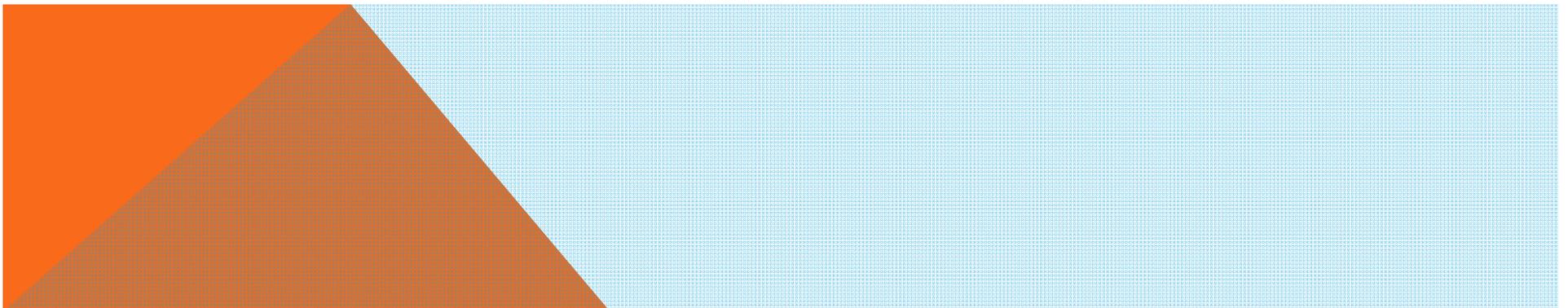




PREVENTION OF ABUSE, MISTREATMENT & NEGLECT

Abuse - means the willful infliction of injury, unreasonable confinement, intimidation or punishment with resulting physical harm, pain or mental anguish.

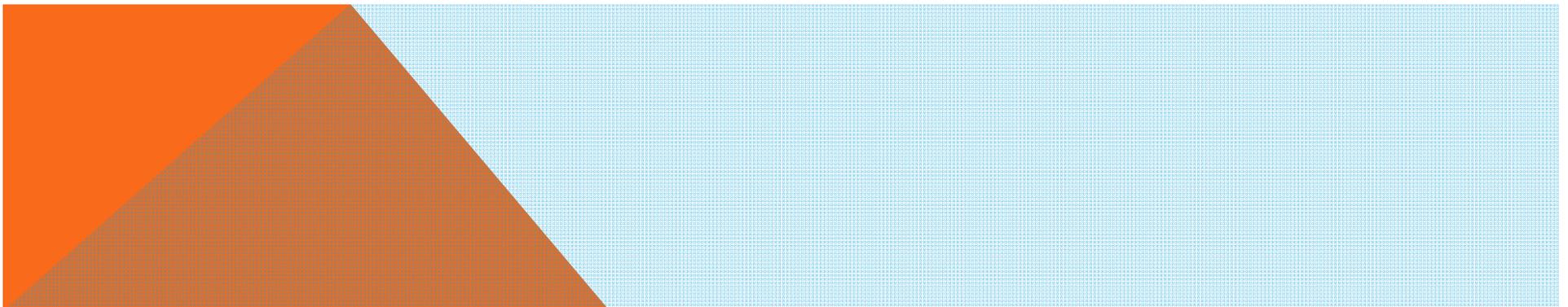
Physical Abuse - non-accidental use of force that results in bodily injury, pain or impairment, i.e. being slapped, burned, cut, bruised, fractures or improperly physically restrained .



PREVENTION OF ABUSE, MISTREATMENT & NEGLECT

Verbal Abuse- the use of oral, written or gestured language that willfully includes disparaging and derogatory terms to residents or their families, or within their hearing distance, i.e. threats of harm, saying things to frighten a resident, such as telling a resident that he/she will never be able to see his/her family again.

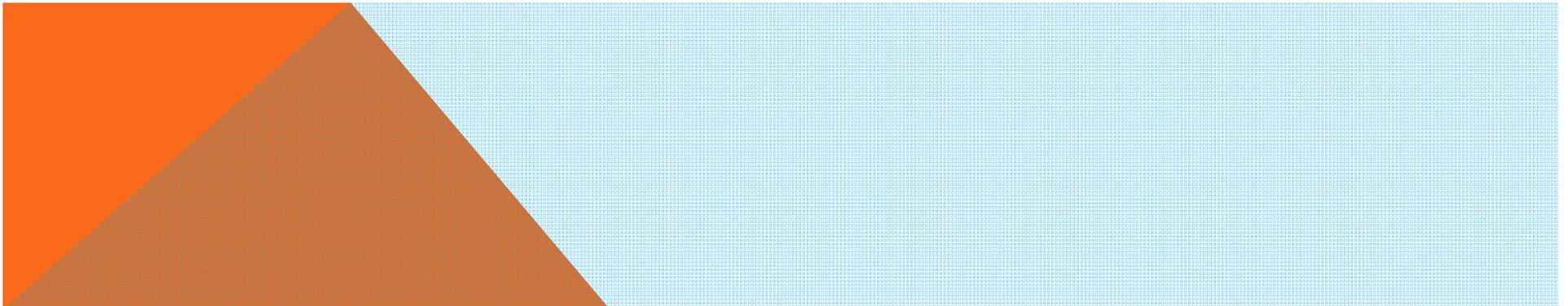
Sexual Abuse - sexual harassment, sexual coercion, or sexual assault.



PREVENTION OF ABUSE, MISTREATMENT & NEGLECT

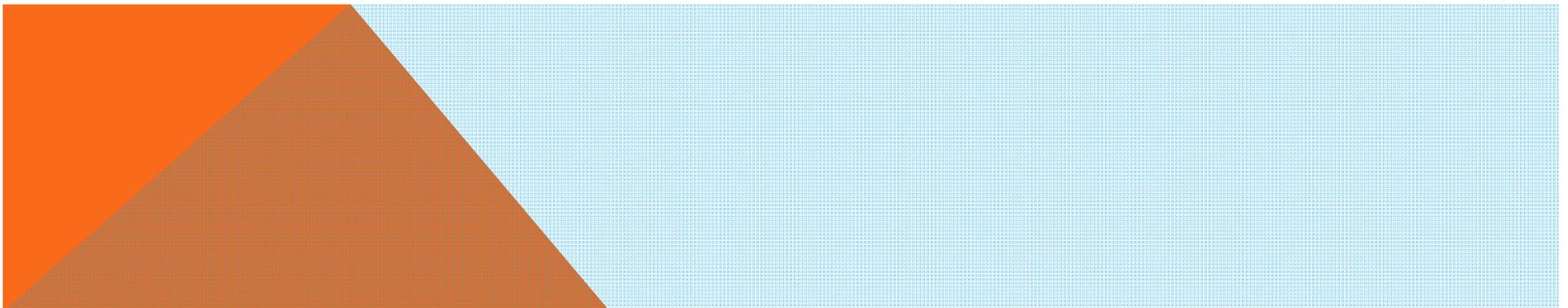
Mental Abuse - includes humiliation, harassment, and/or threats of punishment or deprivation

Neglect - failure to provide goods and services necessary to avoid physical harm, mental anguish, or mental illness.



PREVENTION OF ABUSE, MISTREATMENT & NEGLECT

Misappropriation of Resident Property - the deliberate misplacement exploitation, or wrongful, temporary or permanent use of a resident's belongings or money without the resident's consent.

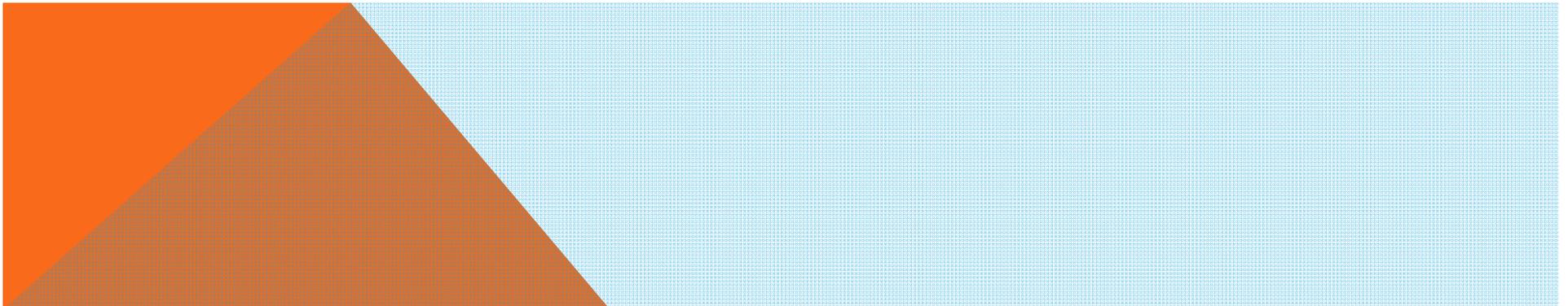


PREVENTION OF ABUSE, MISTREATMENT & NEGLECT

Involuntary Seclusion

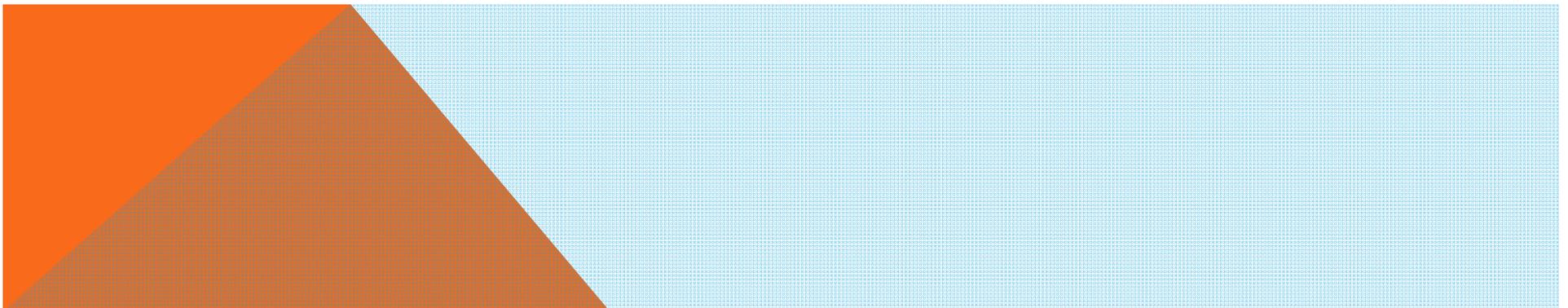
- a. Separation of a resident from other residents or from his/her room or confinement to his/her room (with or without roommates) against the residents will, or the will of the residents legal representative.

- b. Emergency or short term monitored separation form other residents if used as a therapeutic intervention to reduce agitation until professional staff can develop a plan of care to meet the resident's needs.



PREVENTION OF ABUSE, MISTREATMENT & NEGLECT

Reasonable Cause - means that upon review of the circumstances, there is sufficient evidence to suggest that physical abuse, mistreatment, or neglect has occurred and will be reviewed.



PREVENTION OF ABUSE

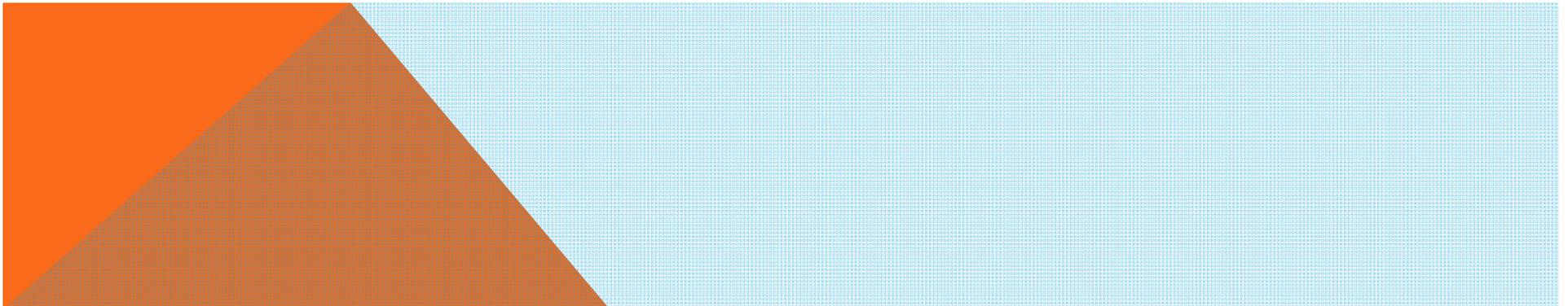
All occurrences must be investigated and reported.

Wingate At Ulster has zero tolerance for abuse, mistreatment, and neglect.

N.Y.S. Dept. of Health Hotline is utilized for reporting and is posted throughout the facility.

Students must report any occurrences to their Instructor immediately.

All residents &/or family members receive a copy of the Resident's Bill of Rights upon admission.



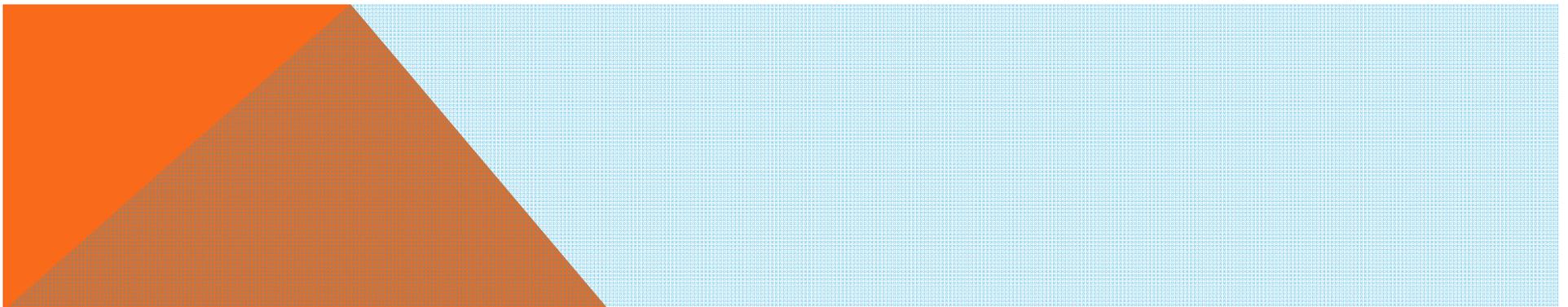
PREVENTION OF ABUSE, MISTREATMENT & NEGLECT

Always knock before entering a resident's room and ask if you may enter.

Always wear your name badge and identify yourself.

Always provide privacy during cares

Always provide treatments, testing, vital signs, and examinations in private areas.



RESIDENT RIGHTS



- Dignity, Respect and a Comfortable Living Environment
- Quality of Care and Treatment without Discrimination
- Freedom of Choice to make their own, Independent decisions
- The safeguard of their property and money

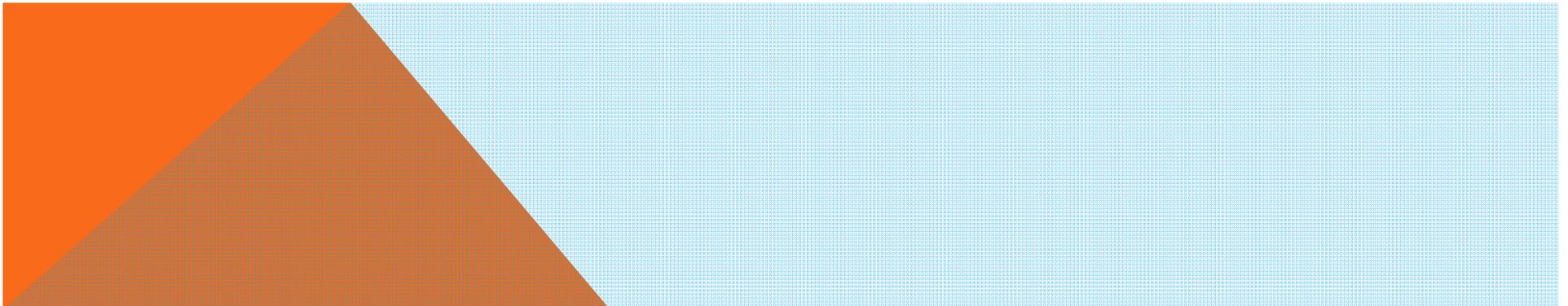
RESIDENT RIGHTS

- Privacy in communications
- Participate in Organizations and Activities of their Choice
- An easy to use and responsive complaint procedure
- Exercise all of their rights without fear of reprisals



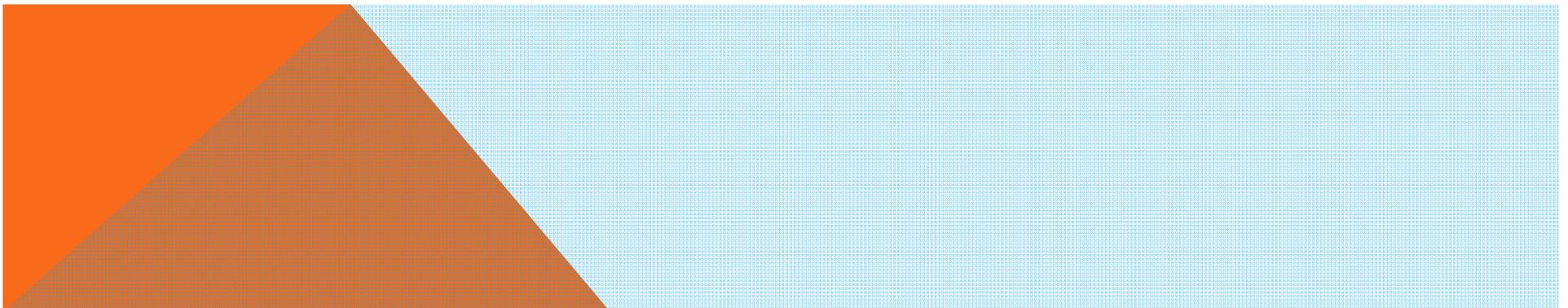
DO NOT RESUSCITATE (DNR) NEW YORK STATE'S PROXY LAW

- Applies only to cardio-pulmonary resuscitation measures, does not cover withholding nutrition or other medical treatment.
- Can be revoked at any time
- There are different documentation and consent forms that the attending physician must complete depending upon whether the resident does or does not have *capacity or surrogate (*capacity is the ability to understand and appreciate the nature and consequences of a DNR order.)



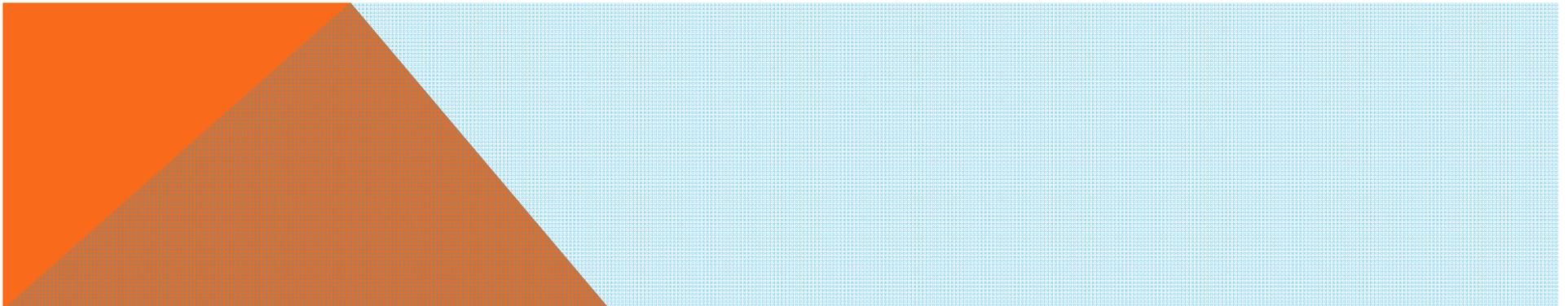
DO NOT RESUSCITATE NEW YORK STATE'S PROXY LAW

- Every resident admitted to the Facility is presumed to have consented to CPR unless a DNR order is written in the resident's chart in a manner consistent with the policies of Wingate
- The resident's physician must review the order with the resident every 30 days.



DO NOT RESUSCITATE (DNR) NEW YORK STATE'S PROXY LAW

- Before writing a DNR order, the physician must provide the resident with information about CPR und DNR The resident must give oral and written consent in the presence of witnesses.
- If a physician disputes a DNR order, they must make their objections known to the resident and transfer care to another attending physician.



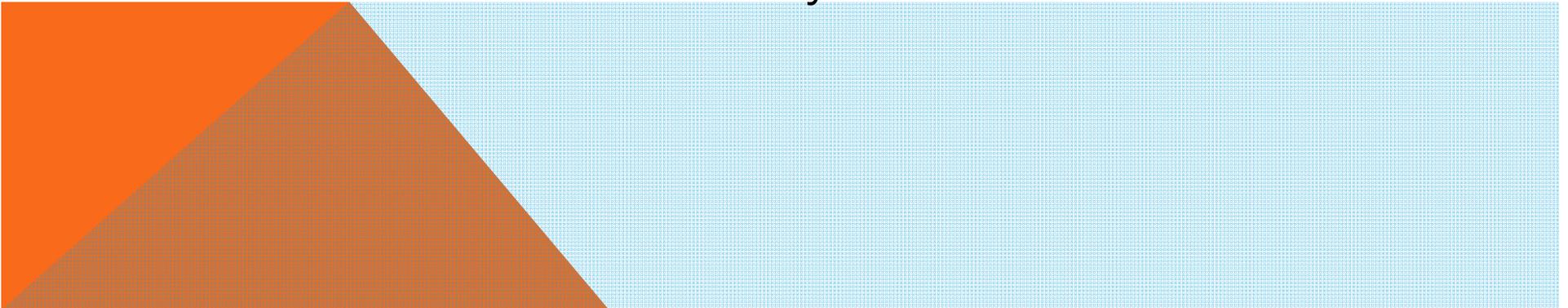
NEW YORK STATE'S PROXY

*Allows individuals to appoint someone they trust to decide about treatment if they lose the ability to decide for themselves.

*Does not require a lawyer.

*Health care proxy can be any adult (over 18 yrs of age), including family or friend.

*Gives as little or as much authority as the resident decides.



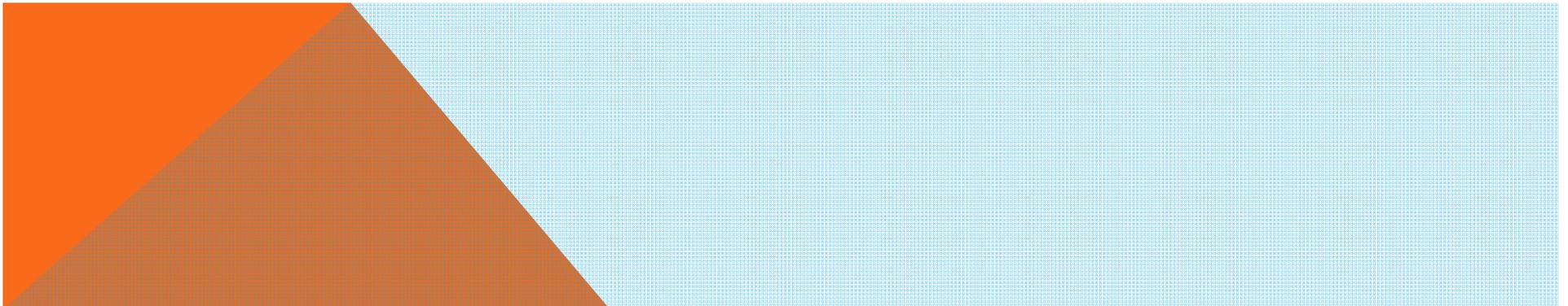
NEW YORK STATE'S PROXY

*Health care urgent begins making decisions when doctors decide the resident is unable to.

*Agent may not decide about artificial nutrition and hydration unless the resident has specifically made their wishes known.

*Agent must follow instructions.

*Form is available at the time of admission and any time thereafter as requested.

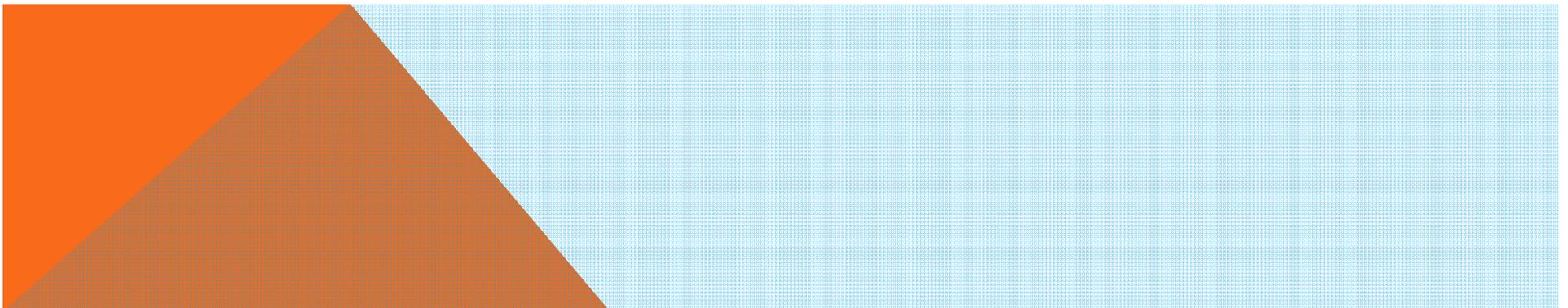


NEW YORK STATE'S PROXY

*Resident can cancel the proxy, change the agent, or change the treatment instructions at any time by filling out a new form.

*Remains valid indefinitely unless resident sets an expiration date.

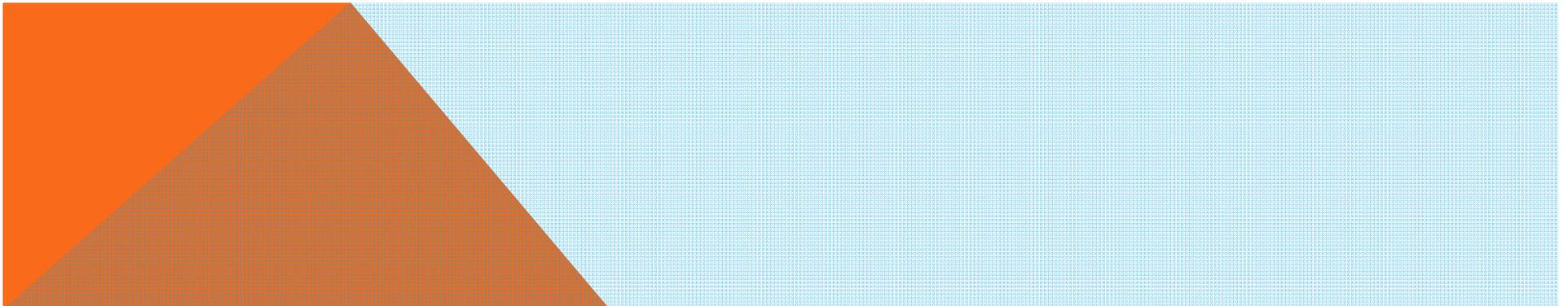
*Resident must date and sign the form. Two witnesses over 18 must also sign.



WINGATE HEALTH CARE SENTINEL EVENT

*To assure any sentinel event occurring within the Facility is identified promptly, and that timely, appropriate actions are taken to safeguard residents and reduce the risk of such an occurrence in the future. (Joint Commission definition).

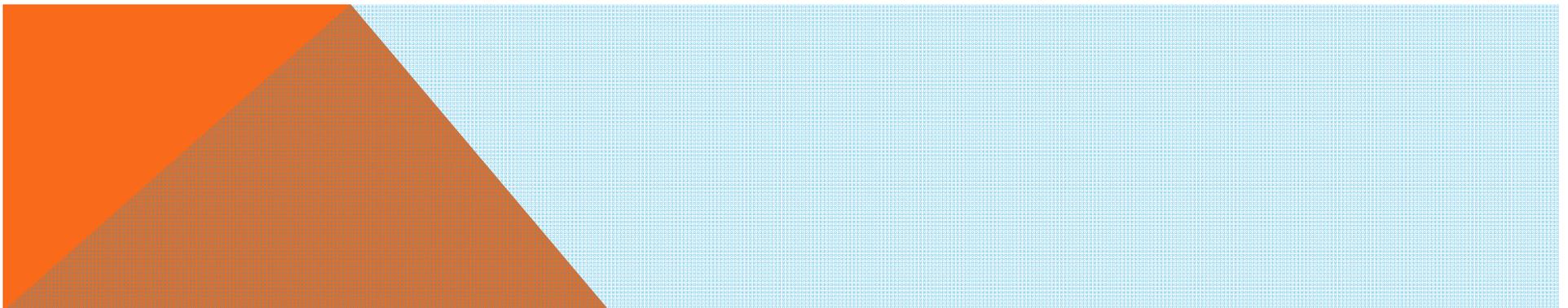
*A sentinel event is an unexpected occurrence involving death or serious physical or psychological injury, or the risk thereof. Serious injury includes loss of limb or function. The phrase "or risk thereof" includes any process variation for which a recurrence would carry a significant chance of serious adverse outcome.



WINGATE HEALTH CARE SENTINEL EVENT

*Such events are called "sentinel" because they signal the need for immediate investigation and response. Joint Commission accredited organizations are expected to identify and respond appropriately to all sentinel events occurring in the organization or associated with services the organization provides for.

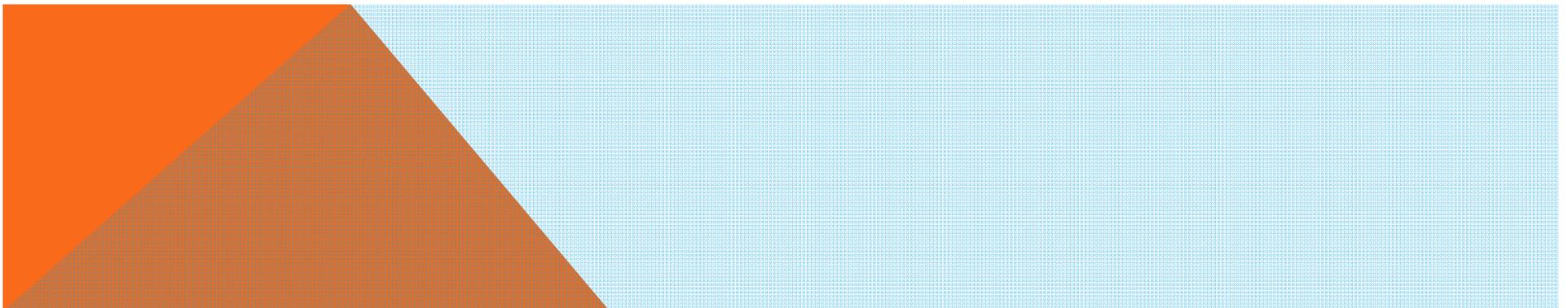
*Appropriate response includes a timely, thorough and credible root cause, analysis, implementation of improvements to reduce risk and monitoring of the effectiveness of those improvements.



WINGATE HEALTH CARE SENTINEL EVENT

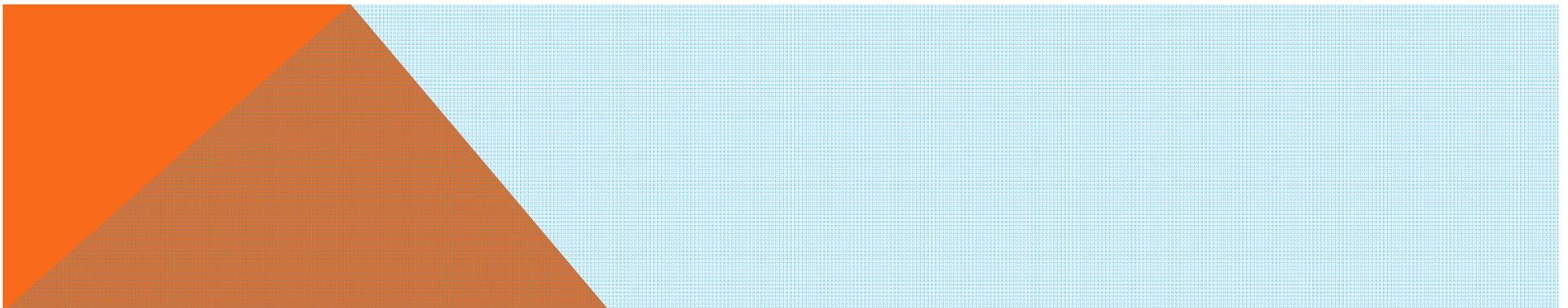
The subset of sentinel events subject to review by Joint Commission includes any occurrence that meets the following criteria:

The event had resulted in an unanticipated death or major permanent function, *not related* to the natural course of the resident's illness or underlying condition. Some examples include:



WINGATE HEALTH CARE SENTINEL EVENT

- a) Any resident death, paralysis, coma or other permanent loss of function associated with a medication error.
- b) A resident commits suicide within n hours of being discharged from an organization that provides around the clock care.
- c) An elopement from an around the clock setting resulting in a temporally related death (suicide, accidental death, homicide).
- d) An organization operates on the wrong side of a resident's body.

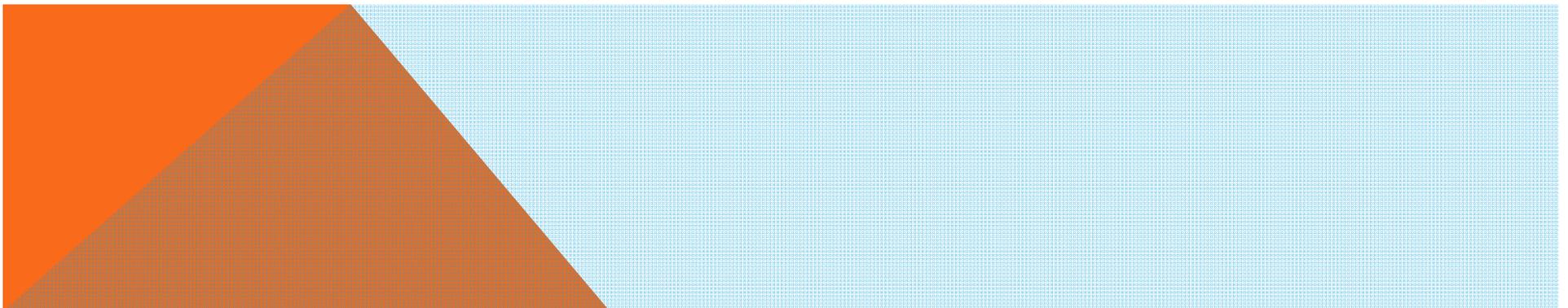


WINGATE HEALTH CARE SENTINEL EVENT

e) Resident abduction from the organization where he or she is receives care.

f) Assault, homicide, or other crime resulting in death or permanent major loss of function.

g) A fall that results in death or a major permanent function as a direct result of the injuries sustained.



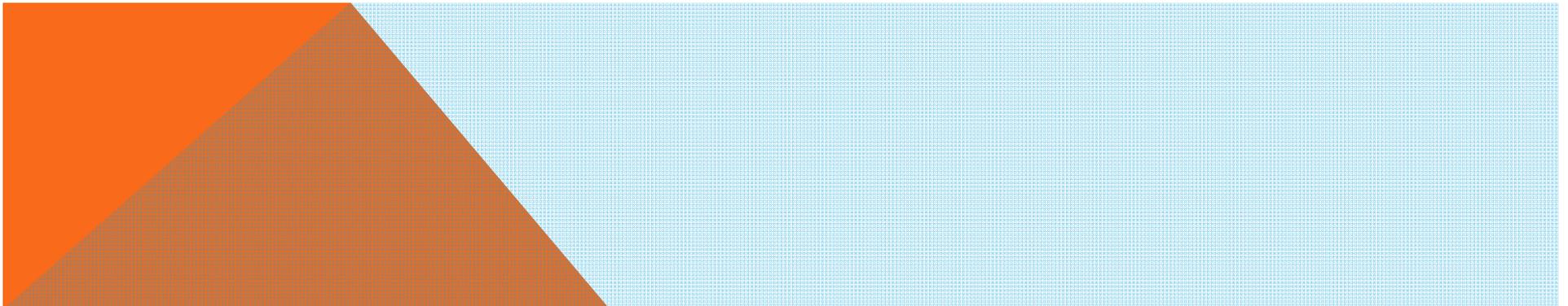
FIRE SAFETY



FIRE SAFETY

All staff and students are required to know the Fire safety plan

All staff members are required to take part in fire drills and other training



FIRE AND DISASTER PLAN

Wingate is "Smoke Free"



FIRE SAFETY

Never use an elevator during a fire

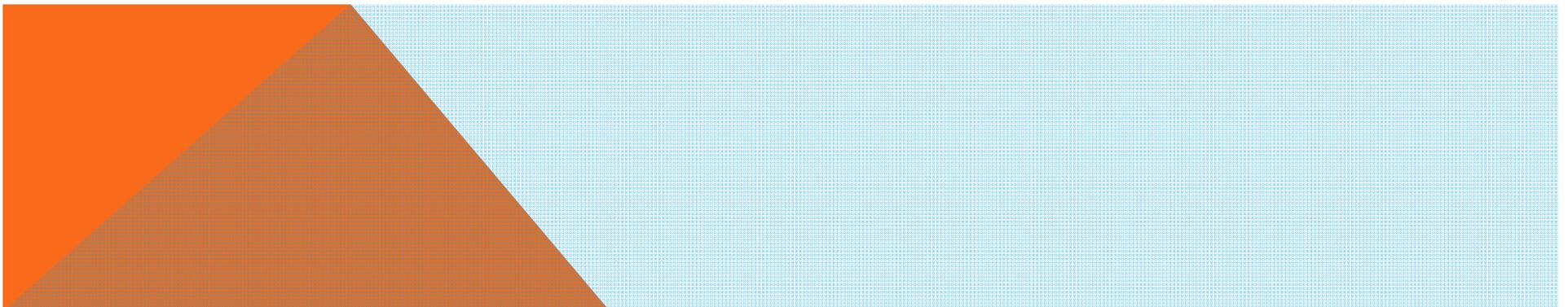
Utilizing the acronym RACE can assist you in responding to a fire emergency

R = Rescue

A = Alarm

C = Confine

E = Extinguish

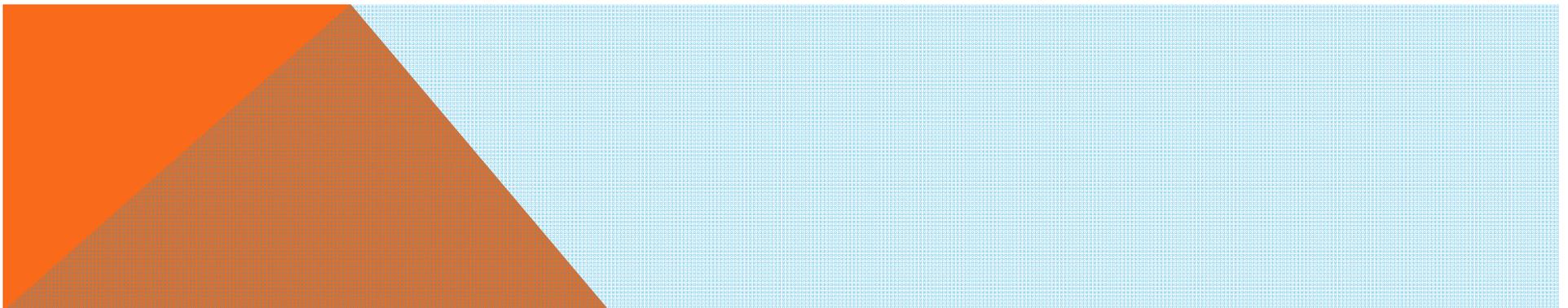


MATERIAL SAFETY DATA SHEET

Each chemical has its own Material Data Safety Sheet.

Additionally, each sheet indicates, usage, storage and first aid.

This sheet gives a detailed summary of the chemical and its hazards, risk of exposure, and symptoms of toxicity.



STANDARD PRECAUTIONS

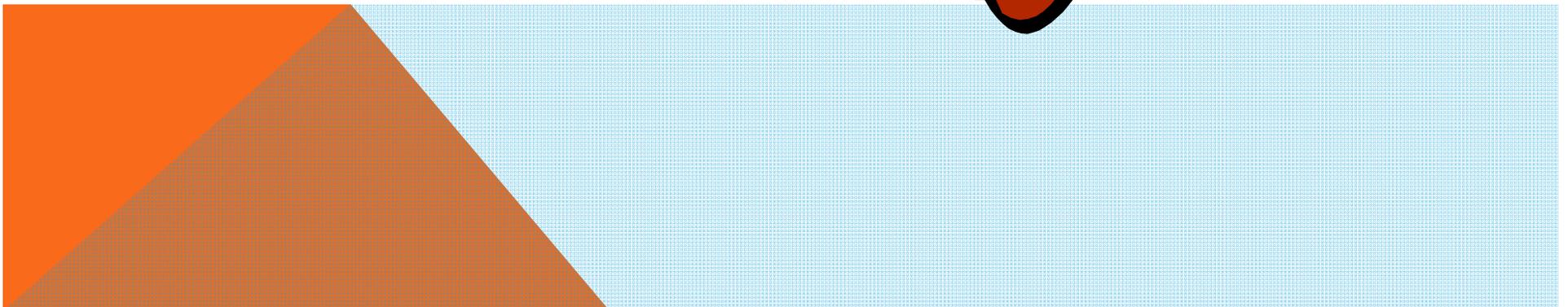
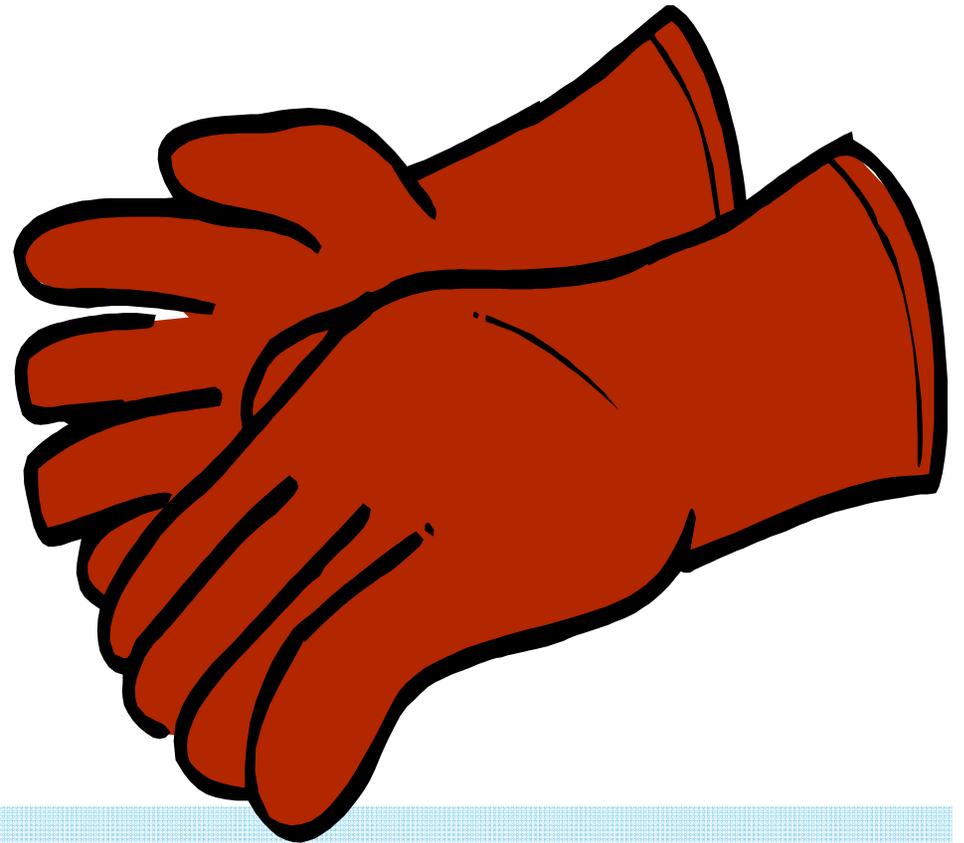
Handwashing

Gloves

Mask, Eye Protection, Face Shield

Gown

Resident-Care Equipment



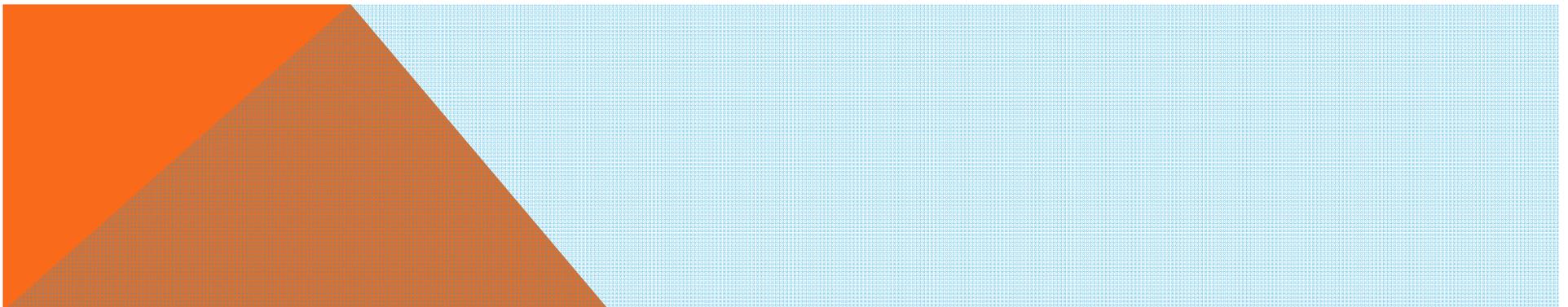
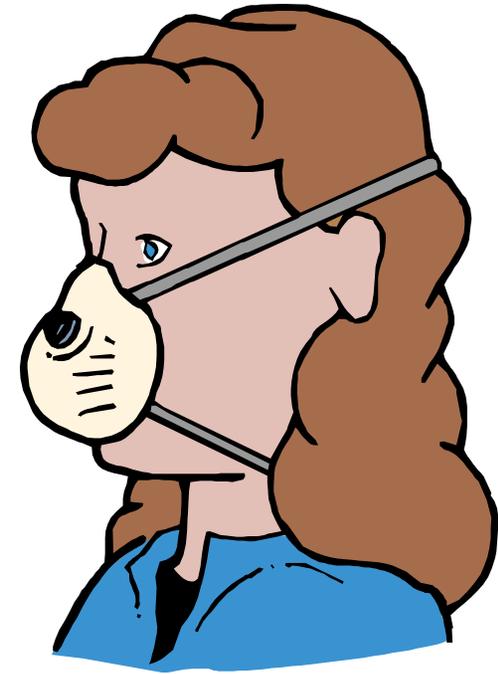
STANDARD PRECAUTIONS

Environmental Control

Linen

Occupational Health and Bloodborne Pathogens

Resident Placement



PROPER HAND WASHING

PUT ON GLOVES

BODY MECHANICS AND SAFE TRANSFERS

Do not bend at the waist

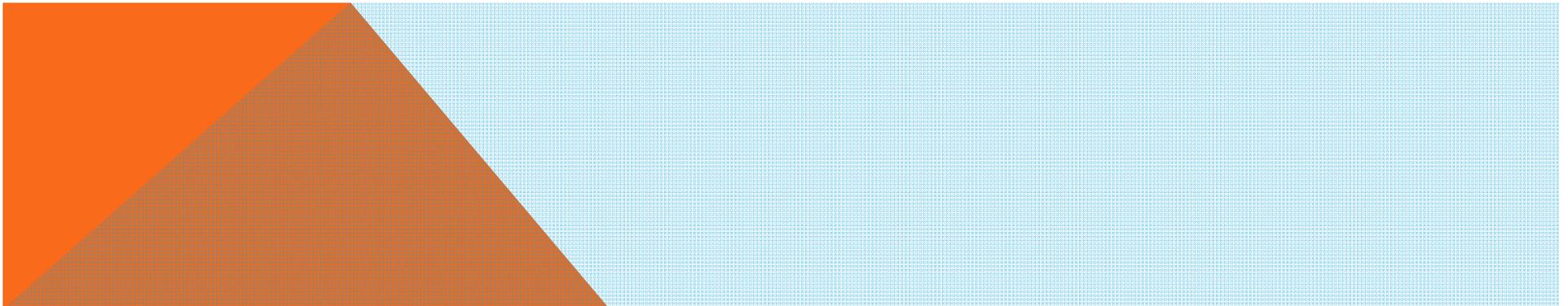
Keep back straight

Stand close to object

Bend at the hips and knees

Place feet 12 inches apart to create a wide base of support

Use large muscles of legs



BODY MECHANICS AND SAFE TRANSFERS

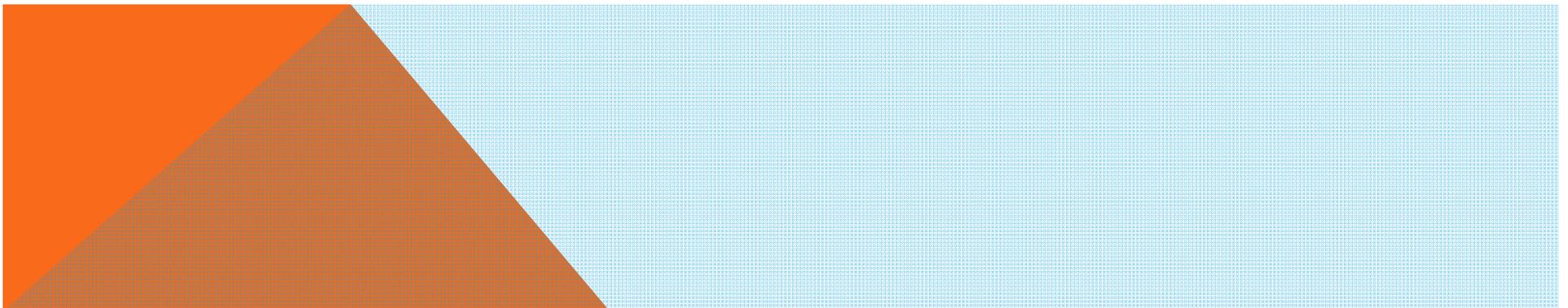
Determine the size of the load before you lift

- Hold the load firmly

Lift firmly and smoothly

- Do not twist

Get help if necessary

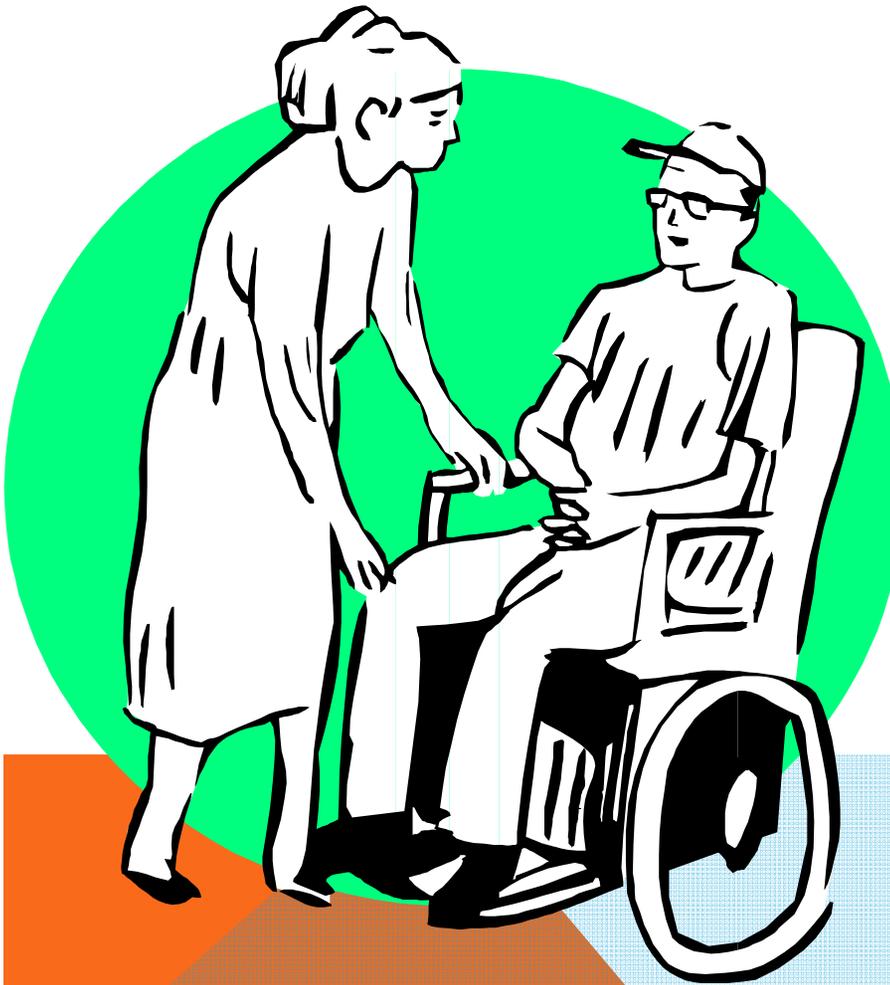


BODY MECHANICS AND SAFE TRANSFERS

Use center of gravity to carry load

Keep back straight

Keep weight of load close to body and centered over you hips



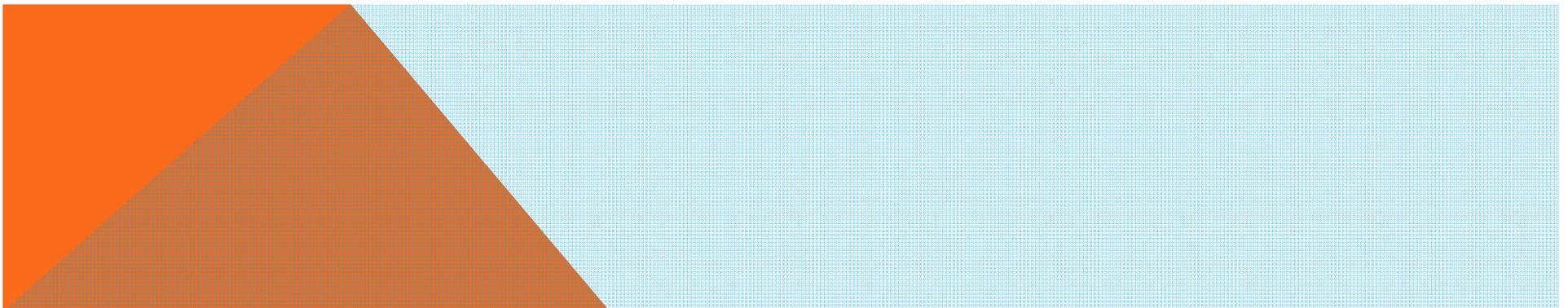
BODY MECHANICS: PULLING/PUSHING

- Stand close to object
- Place feet 12 inches apart
- Bend at the knees & hips
- Grasp object at center
- Use leg muscles
- Keep back straight



SAFE TRANSFERS USING WHEELCHAIRS & STRETCHERS

- *Always lock the brakes on the wheelchair
- *Always leave the side rails up on the stretcher
- *Never leave a resident unattended on a stretcher
- *Back a wheelchair over a raised ridge
- *Always back inside an elevator



SAFE TRANSFERS USING WHEELCHAIRS & STRETCHERS

- *Always back a wheelchair down a ramp
- *Make sure residents feet are raised when transporting in a wheelchair
- *When transporting in a wheelchair always make sure arms and hands are away from the wheels

